GOVERNMENT OF INDIA
RAILWAYS
LOK SABHA

UNSTARRED QUESTION NO:3072
ANSWERED ON:11.05.2006
CATERING MONITORING CELL
Kanodia Shri Mahesh Kumar;Solanki Shri Bhupendrasinh Prabhatsinh

Will the Minister of RAILWAYS be pleased to state:

(a) whether Catering Monitoring Cell is functioning in the Railway Board;

(b) if so, the actual staff strength of the Cell stating the number of Railway Board employees and deputationists separately;

(c) the details of monitoring work undertaken by the Cell during the last three years;

(d) whether the Railway Board employees have not been assigned any monitoring work;

(e) if so, the reasons therefor; and

(f) the reaction of the Railways thereto ?

Answer

MINISTER OF THE STATE IN THE MINISTRY OF RAILWAYS (SHRI NARANBHAIJ. RATHWA)

(a): Yes, Sir.

(b): At present, three posts of Inspectors in Catering Monitoring Cell are filled as against the sanctioned strength of four. No Railway Board employee is working in the Cell.

(c): Monitoring of individual cases, is done at the level of Zonal Railways and Indian Railway Catering and Tourism Corporation. Catering Monitoring Cell at Railway Board collects data from field units and the same are analysed and interpreted by them with a view to provide support service to the Catering and Tourism Directorate of Railway Board.

(d) to (f): Monitoring of Catering work and its quality is a specialized job; the staff in the cell are posted as per their specialization in this particular qualitative work including their ability and field experience so as to give maximum benefit to the traveling public.